

MCZone Terms & Conditions

This page, together with our Privacy Policy and General Website Terms & Conditions (collectively, the "Agreements"), tells you information about us (MCZone, "We", "Us", "Our") and informs you of the legal terms and conditions (the "Terms") which govern your use of our webstore (the "Webstore").

These Terms will apply to any contract between you and Us in respect of your purchase of privileges for the MCZone Minecraft Bedrock Edition game server ("Products") on the Webstore ("Contract"). Please read these Terms carefully and make sure that you understand them before ordering from the Webstore. Please note that before placing an order you will be asked to agree to these Terms. If you refuse to accept these Terms, you will not be able to place an order.

You should print a copy of these Terms off or save them to your computer for future reference.

We amend these Terms from time to time, as set out in Condition 11. Every time you wish to place an order, please check these Terms to ensure that you understand the terms which will apply at that time. These Terms were most recently updated on 12.03.2026.

These Terms are only available in the English language.

1. Information about us

We operate the MCZone website (the "Webstore") offering digital products and privileges ("Products") for use on our MCZone Minecraft Bedrock Edition game server (the "Server").

2. Contacting us

If you wish to contact us for technical support, report issues, or for any other inquiries, you can contact us by visiting admin@mc-zone.org

If we have to contact you or give you notice in writing, we will do so by e-mail or by pre-paid post (if applicable).

3. Use of the Webstore

Your use of the Webstore is governed by our General Website Terms & Conditions (available at <https://www.mc-zone.org/>). Please take the time to read this document, as it includes important terms which apply to you.

4. How the Contract is formed between you and Us

Our Webstore will guide you through the steps you need to take to place an order with Us. When using Our order process you should check and amend any errors before submitting your orders to Us. Please take the time to read and check your order at each page of the order process.

Logos, graphics, wordmarks, and other assets on the Webstore are the property of MCZone or its licensors and are used for advertising and selling digital Products for the MCZone Server.

When you buy Products on the Webstore, you are purchasing digital privileges directly from MCZone for use on the MCZone Minecraft Bedrock Edition game server. As MCZone, We may negotiate and conclude the sale, or decline to conclude a sale for any reason we see fit, including but not limited to potential fraudulent activity or your previous interactions with Us.

When you buy Products on the Webstore, you will be entering into a Contract with Us for this.

All digital software and other digital items (Products) we provide are licensed, not sold. The license We sell You grants you limited rights to consume and make use of the software and other digital items personally, and only against the account that was originally used to make the purchase. These rights do not give you permission to distribute, resell or share in any way the digital software and other digital items we provide. To improve the readability of these terms, we may use terminology such as sell, purchase or buy. These should be interpreted in relation to the limited license we offer for the use of digital items or software.

If you require support or have any questions or concerns relating to the Contract or the Products, you should contact Us. Please see Condition 2 which details how you can contact us.

5. Problems with the Products

Your contract with Us means that we will make every reasonable effort to resolve any issues with Products or queries You may have. To contact us, please refer to Condition 2. If difficulties are encountered with the Product, or access to the MCZone Minecraft Bedrock Edition game server related to your purchase, you should contact Us in the first instance.

6. The Webstore and Products

All title, ownership rights and intellectual property rights in the Webstore are owned by Us (MCZone).

All title, ownership rights and intellectual property rights in the Products (privileges on the MCZone server) are owned by MCZone or its licensors. We (MCZone) and our licensors reserve all rights in national and international law to protect such rights in the event of any violation of these terms by you.

We do not guarantee continuous, error-free, virus-free or secure operation and access to the Webstore and its Products.

Purchases from Us are payments for licenses to use the digital virtual items (privileges) contained in the purchase. This transaction is final and there are no refunds, except as required by applicable law or as specified in Condition 12 (if applicable). If you are banned for breaking the rules of the MCZone server, you will not be refunded this money. Bans are subject to the

full discretion of MCZone, and server rules can be changed at any time. There is no guarantee on being able to access the MCZone server, and if the server is no longer operated the virtual items are forfeit. All items are virtual and have no value, and cannot be exchanged for real-world currency of any kind.

Some purchases may include the issue of in-game tokens, credits or similar mechanisms of simulated value - "Virtual Currency". Any Virtual Currency awarded has no physical value, can only be redeemed on the MCZone server such Virtual Currency was awarded for, and cannot be exchanged for real-world currency of any kind. We may monitor all purchases, including but not limited to purchases that award Virtual Currency. Any unusual patterns of Virtual Currency use reported to or identified by us will be investigated, and such Virtual Currency may be forfeit at our discretion.

7. Restrictions on use of Webstore

You shall not use the Webstore for any purpose other than to make personal, non-commercial purchases of Products, except as otherwise permitted by this Agreement. You shall not sell, rent, lease, license, grant a security interest in the Webstore to others without our prior written consent. You shall not in whole or in part, copy, reproduce, publish, distribute, translate, modify, create any derivative work from, disassemble, decompile, reverse engineer or otherwise attempt to discover the source code contained in or pertaining to the Webstore.

8. How we use your personal information

We only use your personal information in accordance with our Privacy Policy. Please take the time to read this document, as it includes important terms which apply to you.

9. Age restriction

You may only purchase Products from the Webstore if you are at least 16 years old, or the age of majority in your jurisdiction, whichever is greater. (Adjust age as appropriate for your target audience and local laws).

10. Order process

All orders will be subject to these Terms in addition to any terms and conditions of the publisher of Minecraft (Mojang/Microsoft) and the terms of any ancillary service provided to You that is related or required to use the Product We have sold. In the case of a conflict between any of the said terms and conditions, these Terms will take priority regarding your transaction with Us. You should contact Us in the event that you have any queries or issues with your order or Our terms and conditions of sale.

11. Our right to vary these Terms

We amend these Terms from time to time. Please look at the top of this page to see when these Terms were last updated. Every time you order Products using the Webstore, the Terms in force at the time of your order will apply.

We may revise these Terms as they apply to your order from time to time to reflect any changes in relevant laws and regulatory requirements. If we have to revise these Terms as they apply to your order, we will contact you to give you reasonable advance notice of the changes and let you know how to cancel your order if you are not happy with the changes. You may cancel either in respect of all the affected Products or just the Products you have yet to receive.

12. Right of Withdrawal and Refund for European Union customers (and other applicable jurisdictions)

(This Condition should be reviewed and adapted based on MCZone 's operating region, customer base, and applicable consumer protection laws. The following is based on the original text for EU customers.)

This Condition 12 may apply to European Union (“EU”) customers or customers from other jurisdictions with similar statutory rights.

Applicable law (e.g., EU law) may provide you with a right of withdrawal on software/digital content sales (i.e. the agreement between you and Us). This can be excluded for digitally provided content once the content is provided to the end user with their prior express consent and acknowledgement that they thereby lose their right of withdrawal.

The statutory right of withdrawal (if applicable) may end 14 days after you purchase or (where you have provided the appropriate consent and acknowledgement) the moment you start downloading or accessing the digital content and services for the first time (whichever is sooner).

We are obligated to inform you of your EU right of withdrawal in detail, if applicable, which you can find in Schedule 1. If this Condition 12 should in any way differ from Schedule 1 (where Schedule 1 is applicable and retained), the terms in Schedule 1 shall prevail for relevant customers.

13. Further Rights

Because you are a consumer, We are under a legal duty to supply Products that are in conformity with the Contract. As a consumer, you have legal rights in relation to Products that are faulty, not as described or not provided with reasonable skill and care. These legal rights are not affected by your right of withdrawal referred to in Condition 12 and Schedule 1 (if applicable) or anything else in these Terms. Advice about your legal rights may be available from your local consumer advice body (e.g., Citizens' Advice Bureau or Trading Standards office).

14. Delivery

Delivery of Products (digital privileges) from the Webstore is performed by Us electronically upon successful completion of your order and payment. The terms relating to this form part of your Contract. You should contact Us in the event that you have any queries or issues in respect of this.

15. Price of Products

The price of Products to be paid by you is set by Us and will be as quoted on the Webstore at the time you submit your order. We may change the prices from time to time, but changes will not affect any order you have already placed that has been accepted by Us.

Payment processing related to Products purchased on the Webstore is performed by us and/or our third-party payment processors.

If VAT (or any similar sales tax) is chargeable on any payments for Products in any territory, we will add such VAT amount to the price to be paid by you. The terms relating to any mistake caused by incorrect pricing or incorrect treatment of VAT are as agreed between you and Us.

16. How to pay

You can only pay for Products using payment methods we specify during your checkout flow. When you provide payment information to us you represent to us that you are the authorised user of the card, PIN, key or account associated with that payment and you authorise us to process your payment with our chosen third-party payment processors for any fees incurred by you.

We may require you to provide your address or other information in order to meet our obligations under applicable tax law.

You agree that you will not use IP proxying or other methods to disguise your place of residence, whether to circumvent geographical restrictions on game content, to purchase at pricing not appropriate to your geography, or for any other purpose.

Please note that some payment methods may attract additional fees for reasons including but not limited to: currency conversions, gateway fees, originator fees. We recommend you check closely the amount to pay on the confirmation screen provided by any acquirer or payment service provider used by us.

17. Our liability

If we fail to comply with these Terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breach of these Terms or our negligence, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it is an obvious consequence of our breach or if it was contemplated by you and us at the time we entered into these Terms.

Loss or damage is not foreseeable if it relates to a loss of goodwill, computer failure or malfunction, any indirect, incidental, consequential, special, punitive or exemplary damages, any delay or inability to use the Products or any other damages arising out of or in any way connected with the Products.

We do not in any way exclude or limit our liability for death or personal injury caused by our negligence or fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by applicable law.

18. Affiliated brands

We are not affiliated, associated, authorized, endorsed by, or in any way officially connected with any third-party brands or organisations, nor their subsidiaries or affiliates, unless otherwise stated by Us.

The names, related names, marks, emblems and images of any third-party brands are registered trademarks of their respective owners, and do not imply any endorsement or other relationship.

If you believe an item being offered for sale infringes the rights of a third-party brand, contact us using the information in Condition 2.

19. Third-Party Sites

The Webstore may provide links to other third-party sites or third party vendors who provide content, goods and or services on the Internet. Any separate charge or obligations you incur in your dealings with these third parties is your responsibility. We make no representation or warranties, either express or implied, regarding any third-party site.

20. Other important terms

We may transfer our rights and obligations under these Terms to another organisation, but this will not affect your rights or our obligations under these Terms.

You may only transfer your rights or your obligations under these Terms to another person if we agree in writing.

These Terms are between you and us. No other person shall have any rights to enforce any of their terms, whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise (or equivalent legislation in your jurisdiction). However, we and you will not need the consent of a recipient of your gift of a Product (if applicable) to cancel or make any changes to these Terms.

Each of the paragraphs of these Terms operates separately. If any provision or part-provision of these Terms is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of this agreement. If any court or relevant authority decides that any of the conditions are unlawful or unenforceable, the remaining conditions will remain in full force and effect.

If we fail to insist that you perform any of your obligations under these Terms, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.

As a consumer, you will benefit from any mandatory provisions of the law of the country in which you are resident. Nothing in these terms and conditions, including this Condition 20, affects your rights as a consumer to rely on such mandatory provisions of local law.

Ancillary Services: In order to access or use the Products purchased, You may need to access or use ancillary services provided by third parties (such as the Minecraft game client, Microsoft/Mojang services, internet access etc.). Access and use of these ancillary services may be subjected to additional terms. We recommend that you locate and review any such terms, as You agree any such terms, or your disagreement with such terms, will not affect or otherwise alter this purchase, and you acknowledge that no refunds will be given after the Purchase is made under any circumstances, except as required by applicable law or these Terms.

Schedule 1 – Right of Withdrawal for EU Customers (and other applicable jurisdictions)

(This Schedule should be reviewed and adapted based on MCZone 's operating region, customer base, and applicable consumer protection laws. The following is based on the original text for EU customers.)

This Schedule may apply to EU customers or customers from other jurisdictions with similar statutory rights.

As a user of the Webstore domiciled in an EU member state (or other applicable jurisdiction), you may have the right to withdraw from any purchase on the Webstore without giving any reason.

For any digital content purchased online, you may have agreed upon checkout that the withdrawal period will expire 14 days after you purchase such digital content or when you start downloading or accessing the content for the first time (with your prior express consent and acknowledgement of loss of withdrawal right), whichever is sooner.

To exercise the right of withdrawal (if applicable), you must inform Us (MCZone, contact details in Condition 2) of your decision in writing by email to withdraw from the purchase by an unequivocal statement.

To meet the withdrawal deadline (if applicable), it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

If you exercise your right of withdrawal (and it is applicable and valid), we shall reimburse to you all payments received from you without undue delay and in any event not later than 14 days from the day on which We are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the

initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

The statutory right of withdrawal may not be applicable as regards the supply of digital content which is not supplied on a tangible medium if the performance has begun with your prior express consent and your acknowledgment that you thereby lose your right of withdrawal.